

Adult Social Care

Director: Caroline Taylor
Executive Lead: Cllr Christine Scouler

Adults and Older People – Residential and Nursing Home Provision

What is provided?	Why is it provided?	What drives demands?					Budget Reference
<p>Provides accommodation, care and support to clients unable to live at home. They may also have chronic/complex needs which prevent them from being cared for safely at home or within another setting.</p>	<p>To proactively support the individual in maintaining and/or developing their activities of daily living skills. To ensure the client, working closely with carers and the zone team maintains links with family and community. To promote the health and welfare of the individual resident receiving the service.</p>	<p>The service is provided to people who can no longer be supported to live at home and/or have chronic and complex needs which prevent them from being care for safely at home or in another setting (858 in total – includes full cost clients and short stay placements).</p>					<p>103-107</p>
		Placement Numbers	Older People	Mental Health (under 65)	Learning Disability	TOTAL	
		Residential Care	591	60	114	765	
		Nursing Care	91	2	0	93	
		Total	682	62	114	858	

Adults and Older People – Domiciliary and Day Care Services

What is provided?	Why is it provided?	What drives demands?					Budget Reference	
<p>Domiciliary care provides tailored support within a client’s home to meet their individual needs. The person is visited at various times of the day or, in some cases, care is provided over a full 24-hour period. Day care provides a range of meaningful social activities aimed at sustaining a person’s capacity to live independently.</p>	<p>The reasons for the service are reflected in the expected outcomes, including:</p> <ul style="list-style-type: none"> • Extended Client choice in the way their care needs are met • Clients live more independent and healthy lives • A wide range of responsive and accessible personal and non-personal care services are provided, with an emphasis on prevention and enabling independence • High quality support for people with long-term needs is provided 		TOTAL	Older People	Mental Health (under 65)	LD	Total	103-107
		Domiciliary Care	824	689	40	95	824	
		Day Care	231	122	2	107	231	
		Direct Payment	380	241	16	123	380	
		Total	1,435	1,052	58	325	1,435	

Learning Disabilities

What is provided?	Why is it provided?	What drives demands?			Budget Reference															
<p>Organisations within Torbay will work together to ensure that people with a learning disability will be able to enjoy the same basic rights as anyone else. People will be housed and supported to find work that is suited to them. They will also be able to enjoy time with friends and family and take part in the culture and community of Torbay.</p>	<p>To support clients to live in their own homes rather than living in residential care. To support clients into employment. To support clients with learning disabilities to play an active role within the community.</p>	<table border="1"> <thead> <tr> <th data-bbox="1097 303 1769 359">Demand</th> <th colspan="2" data-bbox="1769 303 1915 359">TOTAL</th> </tr> </thead> <tbody> <tr> <td data-bbox="1097 359 1769 414">Domiciliary & Day Care & Direct Payments</td> <td colspan="2" data-bbox="1769 359 1915 414">325</td> </tr> <tr> <td data-bbox="1097 414 1769 470">Care Homes</td> <td colspan="2" data-bbox="1769 414 1915 470">114</td> </tr> <tr> <td data-bbox="1097 470 1769 526">In-House services</td> <td colspan="2" data-bbox="1769 470 1915 526">90</td> </tr> <tr> <td data-bbox="1097 526 1769 582">Total</td> <td colspan="2" data-bbox="1769 526 1915 582">529</td> </tr> </tbody> </table>			Demand	TOTAL		Domiciliary & Day Care & Direct Payments	325		Care Homes	114		In-House services	90		Total	529		<p>103-107</p>
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Mental Health Services

What is provided?	Why is it provided?	What drives demands?	Budget Reference								
<p>To support people during acute/severe and enduring mental health problems using appropriate residential, nursing, domiciliary and day care services as well as provide specialist advice to other frontline teams.</p> <p>Mental health services for people under the age of 65 are co-ordinated by Devon Partnership Trust; services for people aged over 65, and suffering with dementia, are co-ordinated by the Trust.</p>	<p>Dementia is one of the biggest challenges facing health and social care at present and has been highlighted as one of the most important areas for focus. In Torbay our age profile means that this is even more an issue than most areas.</p>	<table border="1"> <thead> <tr> <th data-bbox="1070 293 1675 384"></th> <th data-bbox="1675 293 1928 384">No. Care Home Clients</th> </tr> </thead> <tbody> <tr> <td data-bbox="1070 384 1675 440">Community Mental Health Team – under 65</td> <td data-bbox="1675 384 1928 440">62</td> </tr> <tr> <td data-bbox="1070 440 1675 496">Older People Mental Health Team</td> <td data-bbox="1675 440 1928 496">214</td> </tr> <tr> <td data-bbox="1070 496 1675 552">Total</td> <td data-bbox="1675 496 1928 552">276</td> </tr> </tbody> </table>		No. Care Home Clients	Community Mental Health Team – under 65	62	Older People Mental Health Team	214	Total	276	<p>103-107</p>
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Support to carers

What is provided?	Why is it provided?	What drives demands?	Budget Reference
<p>Information, advice and emotional support to carers which also prevents the breakdown of their physical or mental health. Flexible breaks and other support is available which is not dependent on accessing statutory services. The service enables an appropriate response to most needs and an effective referral mechanism for more complex cases.</p>	<p>The Torbay model of carers support combines low cost, direct access for carers to information, advice and support; encouragement of self care/self assessment; improvement in self help networks in the community, together with targeted support. This universal offer enables an appropriate response to most needs and effective referral for the more complex cases. Early identification and targeting 'hidden carers' reduces crisis responses and supports a shared and integrated approach across the health and social care system</p>	<ul style="list-style-type: none"> • Torbay Carers Register supported 3570 carers in 2013-14 (524 new carers joined the Register) • 4466 carers were supported through their GP surgery in year to 01/04/14 (up from 4303 at 01/04/13) • Average of 240 new enquiries per month were made to Signposts Information Service • At 01/04/14 182 Young Adult Carers had received support from the service and 293 carers under 25 were known to adult teams • 2013-14 target for carers assessments exceeded – target 31%, achieved 35.3% 	<p>103-107</p>

Partnership Commissioned Services

What is provided?	Why is it provided?	What drives demands?	Budget Reference
<p>A range of community services are commissioned particularly for housing related support for Torbay's vulnerable people with a local connection, who need support to remain living independently. Services intervene early to prevent the greater financial and social cost of acute responses to incidents such as, threatened homelessness, poor mental health and domestic abuse.</p>	<p>There is no statutory requirement these services but the programme plays a key role in delivering the Council's statutory duties in relation to homelessness and children, families and young people, crime and disorder and public health.</p>	<p>Client groups include older people, homeless families, people with learning disability and physical/sensory disability, young people and ex-offenders.</p>	<p>102</p>

Community Equipment Service

What is provided?	Why is it provided?	What drives demands?	Budget Reference
<p>The Community Equipment Service is jointly commissioned by Torbay Council and Southern Devon CCG. The service provides complex aids for daily living (including, specialist beds, mattresses, hoists and syringe pumps) and minor adaptations (such as grab rails and ramps). It also provides the administration for the Simple Aids for Daily Living (including, walking frames, shower stools and bath boards) aids service which is provided by a range of local retailers.</p>	<p>The equipment and adaptations provided enable children and adults to remain independent avoiding delayed hospital discharge, admission into residential and nursing care and support end of life care at home.</p>	<p>Demand is driven by the need to safely discharge people from hospital and intermediate care with the equipment adaptations they will need to remain independent as well as ensuring people can remain independent at home following illness or disability. This is new service so there is no historical data available.</p> <p>In April there were 297 clients who received community equipment. In May this increased to 611 clients</p>	<p>100</p>